

i-CABLE Homeline Service

Your smart choice for Unconventional fixed-line service

i-CABLE HomeLine Service, your smart choice for unconventional fixed-line service, the Innovative and digitalized technology that provides crystal-clear voice quality and value-added-services.



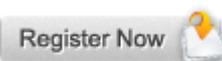
i-CABLE Homeline service highlights:

- Innovative and digitalized technology that provides crystal-clear voice quality and new generation value-added-services
- Brand new iVOICEMAIL service - the first of its kind for residential fixed-line use in Hong Kong, giving you instant access to your voice messages from anywhere.
- Fully digitalized to prevent bugging, protect your privacy

Enjoy value-added-services included:

- Caller ID
- Call waiting
- Call forwarding
- Conference call
- Call barring

Sales Enquiry Hotline **183 2888** or press here for online register





General Questions

1. What is DIGITAL HOMELINE?

- DIGITAL HOMELINE is the latest innovative voice communication service from i-CABLE using digitalized technology to provide crystal-clear voice communication.

2. How is DIGITAL HOMELINE different from the traditional voice line?

- DIGITAL HOMELINE is the next generation voice communication. You make local calls, international calls or emergency calls the same way as you have always been doing with traditional voice line except that the transmission is now fully digitalized. With digitalization, your phone calls will not be bugged, thereby protecting your privacy.

- DIGITAL HOMELINE rides on the Internet Protocol (IP) voice transmission technology, and prepares you well for innovation value added services for an integrated voice service in the future, such as video-phone and web-based applications, etc. The potential is enormous.

3. Can I make emergency calls with DIGITAL HOMELINE?

- Yes. If you move to a new address, you must inform us for relocation and installation. This is to ensure that the Hong Kong Police Force and other relevant departments will be able to locate the caller's correct location for any emergency calls to 999.

- Although electricity outage is rare in Hong Kong, it will affect the DIGITAL HOMELINE service. THIS PRODUCT IS NOT SUITABLE FOR users of personal Emergency Link.

4. How do I connect to DIGITAL HOMELINE?

- Please call our 24-Hour Hotline 183 2888 for information on network and service coverage.

- Upon successful subscription we will install a modem at your home for connecting to the network. The same modem could be used for connecting to broadband services of i-CABLE where no on-site installation will be necessary.

- You can connect any standard telephone set to the modem and start making calls.

5. Do I need to change my existing telephone number if I subscribe to DIGITAL HOMELINE?

- No, you can port your existing telephone number. Alternatively you may choose a new telephone number for DIGITAL HOMELINE. These services are free of charge.

6. Will bad weather affect the quality of DIGITAL HOMELINE since it is connected to the TV socket?

- Normal rainy days will not affect the quality of DIGITAL HOMELINE. However typhoon or lightning may affect all communications such as traditional voice lines and the DIGITAL HOMELINE. Please rest assured that we will do our best to minimize any service interruption to customers.

7. What is MobileRing? What is its function?

- MobileRing service allows you to divert your mobile calls to your DIGITAL HOMELINE. It comes with a different ringing tone to differentiate calls diverted from your mobile to DIGITAL HOMELINE, bringing you great savings on mobile phone charges and possibly minimize your exposure from mobile phone radiation.